

Summary of the NPA Annual Report FY2023

June 2024 National Personnel Authority

Major developments in personnel administration over the past year

Aiming for public services where each employee can be dynamic and employees' well-being can be realized.

Comprehensive efforts to secure diverse and talented human resources to support public service organizations

- Review the method of conducting recruitment examinations
- Respond to the expansion of recruitment of private sector personnel, etc.
- Realize a remuneration system that contributes to securing excellent human resources, such as improving the compensation of new graduates, young, and midcareer employees

Policy measures to improve organizational performance through the growth of individual employees

- Promote self-reliance in career development and proactive learning of employees
- Consider how dual employment should be treated
- Realize treatment appropriate for roles and contributions, such as reviewing the remuneration system for Division directors/Directors of office in ministry HQs, to place more emphasis on job responsibilities

Realize diverse work styles and lifestyles and improve working environments that serve as a foundation for employees' well-being

- Expansion and increased flexibility of flextime systems
- Introduce obligation to ensure intervals between working hours
- Create measures to reduce overtime work
- Establish a new teleworking allowance

Furthermore, in order to realize public employee personnel management suitable for the new era, the Civil Service HRM Advisory Board was held to discuss issues cross-sectionally without exceptions. (An interim report was submitted in May 2024. Final proposal will be submitted by the end of the year.)

Toward the Realization of Public Service Human Resources Management in the New Era—the Civil Service HRM Advisory Board

- ✓ In May 2024, the Civil Service HRM Advisory Board published an interim report.
- ✓ NPA will swiftly implement measures that can be initiated ahead of time, without waiting for the final proposal.

Decrease in the number of applicants for public service



Securing human resources is in a critical situation.



Increase in turnover of young employees

1. Clarify the "Code of Conduct"

2. and 3. will be considered with priority given to employees responsible for policy planning, formulation, and high-level coordination, mainly in ministry HQs.

Clarify the "Code of Conduct" for proactive and motivated work, not just as a prohibition

- 2. Establish job-based compensation, and thorough implementation of ability- and performance-based treatment
 - ✓ Clarify job descriptions and required skills
 - Set compensation levels according to job duties
 - Break away from seniority-based treatment

- 3. Support proactive career development and growth
- Develop employees through convincing personnel evaluations and appropriate feedback
- Enable employees to take on the jobs they want

Create an attractive working environment

Improve recruitment methods

*Introduce policy measures in a sequential and flexible manner based on the needs of each ministry.

Maximize the value of human resources and enhance organizational performance to deliver world-class government services